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# **COMPANY PRESENTATION**

# <mark>About us</mark>

Qatar Services, a limited liability company established and registered in Doha on the 20<sup>th</sup> of April 2008, confident of its European experience, has been seen as a door for Italian companies to be present and develop businesses in Qatar and Middle East.

The first step has been to promote its first Branch to supply cleaning, hospitality, and helping services, thanks to a joint venture with an Italian Company.

Then it extended its business to Facility Management Services and started a co-operation with an Interior Design Architects studio and Urban Design Company, both Italian.

#### Why Qatar Services?

The company has brought to Qatar and the region:

- ¬ More than thirty years' experience in Europe in cleaning services.
- $\neg$  The highest experience in the Hospitality field that means:
  - Provision of housekeepers and waiters for hotels and restaurants;
  - Provision of waiters for catering services for events;
  - Provision of stewards and office boys public and private organizations, and so forth.
- Its experience in supplying helping services, providing skilled and unskilled personnel for any field and need.
- ¬ A professional Staff always updated to the required level, thanks to the periodical vocational training the Company applies.
- ¬ A well programmed and high performed Quality Control System (QCS).

# Vision, Mission and Values

#### Vision

To adopt all strategies to contribute to create and maintain a <u>Comfortable and Healthy</u> <u>Environment</u>

#### Mission

To exceed all expectations of Customers and Community, and become the principal supplier of those specialised services in Qatar and Middle East.

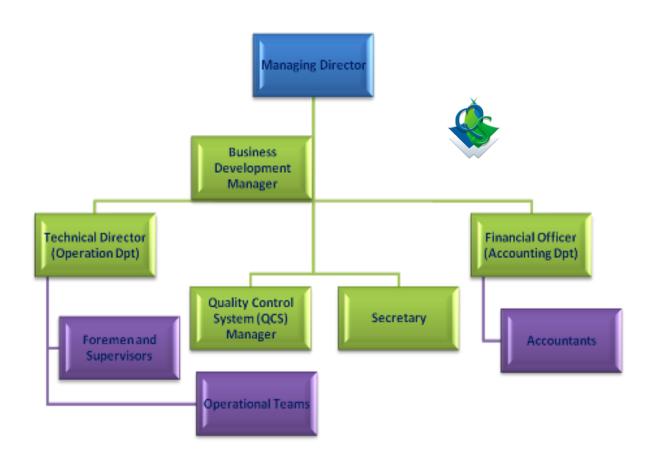
#### Values

"We Believe" in:

- Living in a comfortable and healthy environment is a right to every human being.
- ¬ Cooperation produces good communication and the highest results.
- ¬ Success depends on continuous quality improvement in people, processes and services.
- ¬ Respecting each other and our differences.



# **Organizational Chart**



# **OUR SERVICES**

### Cleaning Services

#### Traditional and Specialized Cleaning Services

Each Customer, assigning cleaning, sanitation, disinfection, and maintenance services to an external firm, takes advantage of a Company that has a staff continually updated and trained on the innovative job techniques.

Cleaning Services must privilege, together with the physical visible dirt removal, the control of the chemical and biological factors and processes that generate (or could generate) injurious effects to the health of who is accommodated or works in the place.

The daily cleaning service must, consequently, aim to contribute to deterring and reducing, by removal and/or destruction, the presence of microbial charge (pathogenic, opportunist, saprophyte).

This action has the purpose to avoid to the maximum the risk of infection caused by the local pollution, to arrive to an optimal degree.

In the most critical places the service must be articulate to prevent the regeneration and multiplication of injurious microorganisms.

All the services are run with the most modern techniques and with machinery and equipment of proven validity and reliability, respecting the international environmental rules and directives; also all chemical products are used respecting the National and International rules of biodegradability, dosages, and risk warnings.

#### Specialized External Glasses & Facades Cleaning

Where man cannot reach or can be dangerous to supply the services because of the height, **Qatar Services** adopts some unique systems to obtain the best result at the lowest risk.

#### Facades

With our equipment we can clean up to 18/20 meters from down, and 3/4 meters from up (if the building structure allows it), covering a facade of 18/24 meters high, without suspended platforms and its connected risks, and in an ecological way.



Windows Robot Cleaner

#### Towers

For modern buildings, more than 20-30m high, the problem of routine façade cleaning is not always easy to solve, and involves a high level of risk for the cleaners. They are normally lowered from the top of the skyscrapers in unstable gondolas or harnessed like rock climbers, then they clean the windows manually, exposed to high temperatures and currents of air which make them oscillate dangerously.

With our ROBOT we can clean up 170 meters from up in very little time, eco-friendly and without slow-acting and risky suspended platforms.

The surface is cleaned without chemical additives. It therefore leaves no pollutant residues and guarantees perfect cleaning and an immediately dry surface.

#### **Environmental Services**

Public, Private, and Industrial environments need a constant disinfection and sanitation to avoid the damage which can be created to the People's health, and sometimes normal cleaning services aren't always sufficient.

In an internal environment occur inexplicable general illness situations, and it is difficult to explain the source.

Added to the traditional and specialized cleaning services, essential requirements to the people healthy, to disinfecting and sanitizing some particular environments our company uses procedures entirely patented and unique in their kind.

**Hospitals and Clinics** The operating room, neonatal dpt., infectious disease areas, ambulances, etc. are environments with a high risk of infection, where cleanliness, hygiene and correct disinfection are priorities.

**Food Factories, Supermarkets and Restaurants** The food treatment in all the production phases, processing, and distribution must guarantee the highest level of hygiene. Normal cleaning equipment doesn't guarantee the hygiene required level these areas need.

Our integrated system represents a complete solution for the requirements in the mentioned risk areas.





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## **Hospitality Services**

#### **Office Boys/Girls**

This service has the aim to supply a high level of hospitality for the Guests and Personnel of the Client Organization Premises.

The methodology differs depending on the type of duty requested.

#### **Hostess and Waiters**

Usually this kind of service is organized to create a nice environment for events and exhibitions, and includes receptionists, escorts and guides, models and waiters.

#### Housemaids, Housekeepers

This duty is carried out by male and female workers to supply a superior hospitality service. Starting from the Tea Boy/Girl duties mentioned above, they provide to set in order rooms (cleaning services included) for hotels, resorts, private houses, etc.

#### **Other Services**

This list, after including part of the previous services when managed by the Client directly (for instance when waiters, Office Boys, Housekeepers are supplied to Hotels, Restaurants, etc.), and any other skilled and unskilled labourer for any field, has:



#### Interior and Urban Design

Qatar Services is supplying Interior and Urban Design Services thanks to a co-operation with an Italian Architects' Studio, through which an infinite number of professional suppliers are connected to reach the best customers satisfaction. Their website is www.filipponiarchitettura.it



#### **Catering & Food Management**

Qatar Services, jointly with a sister Co., provide catering and food management for Hotel, Cafeterias, Events, and -our specialization - for Labour Camps Facilities.

#### **Projects & Facilities Management**

Qatar Services, jointly with a sister Co., established in 2015 a UJV to manage projects and properties in Qatar. Here our web site address: www.bbqatar.com

Web Site: www.qatar-services.com e-mail: info@qatar-services.com



